

Fault	Possible causes	Action
Alarm + display message: "CHECK UNIT" "->CUSTOMER SERVICE"	<ol style="list-style-type: none"> 1. Various defects 2. Water tank empty 3. Sensor breakage/short circuit T1 	<ol style="list-style-type: none"> 1. Customer Service* 2. Fill up water* 3. Customer Service*
Alarm + display message: "CHECK UNIT" "->CTEMPERATURE TOO LOW"	<ol style="list-style-type: none"> 1. Unit too cold (< 9°C) 2. Sensor breakage T2 3. Water tank frozen 	<ol style="list-style-type: none"> 1. Warm up the unit for some time at room temperature* 2. Customer Service* 3. Allow the unit to thaw*; Check the unit for frost damage (does water run out of the unit?) → customer service
Unit completely without function and audible alarm	<ol style="list-style-type: none"> 1. Mains failure 2. Mains plug has no contact 3. Fuse defective 4. Unit defective 	<ol style="list-style-type: none"> 1. Switch off the unit, until the mains supply is up again 2. Check plug on unit and mains socket for correct fit 3. Customer Service* 4. Customer Service*

* Switch off the unit immediately