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Applicable Model:

BS-120&130&180&190&200&220

Failure Description

1. Start up the machine and when you log on the operation software, the software will prompt warning message "Operating software error: Database upgrading error (d%)" and if you click the update button the software will be always staying in this status. If you select no upgrade, the software will shut down directly.
2. Start up the machine and when you log on the operation software, the software will prompt warning message "Operating software error: Database searching error".
3. The software could log on but all the parameters about Calibration and Test are lost.

Root Cause

BS-120&200 Series will backup the Database automatically on March 1st annually. Database may be damaged during the backup process.

Solutions

When you encounter the problem, please follow the steps below to update the database.

1. Access to the initial installation folder of the operation software. The default path is "c:\program files\mindray"

2. Find the folder "Database".
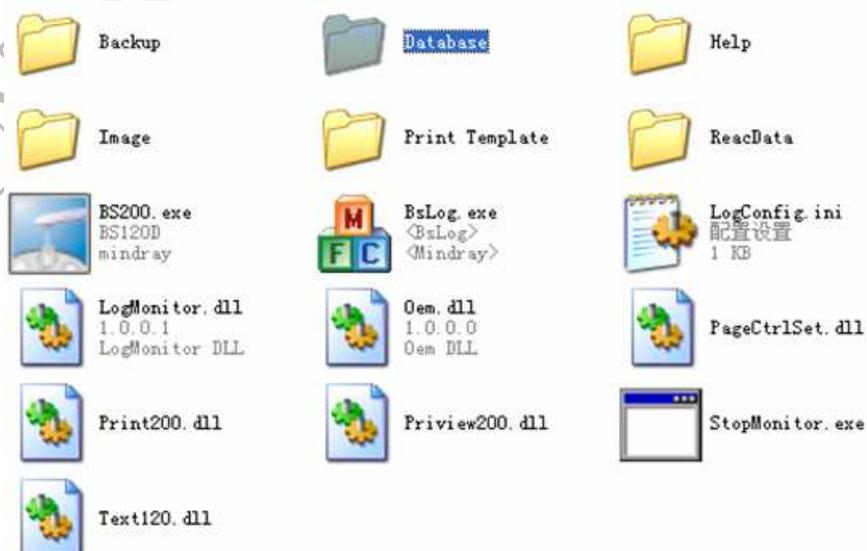
3. In "**Database**" the file"**Db200.ldb**" is the current in-use database.
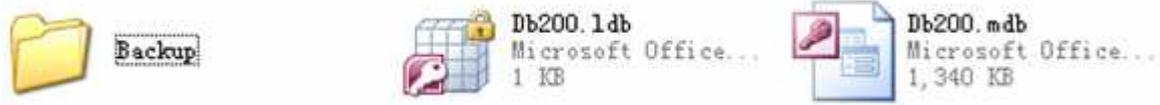
4. Access the "**Backup**" folder then access the "**DBFILE**" folder. In folder "DBFILE", all files are the previous data. You can check the date and choose the latest backup file. Rename the file as "Db200.mdb" and copy it to folder "Database" to replace the current file.
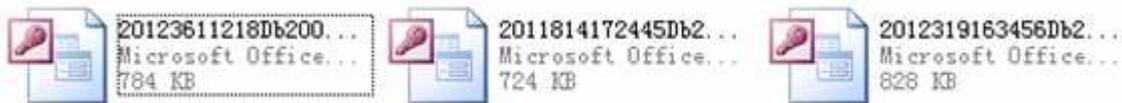
Method to find the latest backup file:
The first 6 digit shows the data of backup. For example:
"20123611218Db200.mdb" means the backup time is Marth 6th 2012;
"2011814172445Db200.mdb" means the backup time is Aug 14th 2011.

5. Rerun the operation software, the problem should be solved and it is supposed to log in normally.

Note:
If this method does not work, you have to delete all the files in "**Backup**" folder and the file "**Db200.mdb**" in "**Database**" folder. Then rerun the operation software to log in. Because the software will rebuild a brand new database, you lose all previous date including test results, calibration results and so on. By this method, you need to reset all test parameters and re-do the calibration.

The method above is also applicable to other Database problems.